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The invention relates to a method and a device for creating virtual persons and for producing interaction between a virtual person and a real person, i.e. the user. The inventive virtual persons are assigned to a user H of technical devices and help the user to use said devices. They are only authenticated to act for a certain time span. As a particular example of a technical device, the invention describes a card output machine for outputting and personalizing cards in which pre-existing cards are provided with data and programs.

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